A GUIDE TO YOUR ACCOUNT⁺

It's important that you understand how your <u>Chase Total Checking</u> account works. We've created this Guide to explain the fees and some key terms of your personal account.

MONTHY SERVICE FEE S0 Monthly Service Fee when you have any ONE of the following during each monthly statement period: Electronic deposits made into this account totaling \$500 or more, such as payments from payroll providers or government benefit providers, by using (1) the ACH network (i) the Real Time Payment or FedNow^{MM} network, or (10) this payments from payroll providers or government benefit providers, by using (1) the ACH network (i) the Real Time Payment or FedNow^{MM} network, or (10) this payments for Mastercard' network OR, a balance at the beginning of each day of \$1,500 or more in this account of this account and linked qualifying deposits //investments² Mon-Chase ATM (Avoid these fees by using a Chase ATM) S3 per withdrawal at a non-Chase ATM in the U.S. and the U.S. territories S5 per withdrawal at a non-Chase ATM outside the U.S. and the U.S. territories include American Samoa, guam, the Northern Mariana Islands, Puerto Rico, and the U.S. Virgin Islands Fees for using your account when you don't have enough money in it or it's already overdrawn S34 Overdraft Fee per transaction during our nightly processing beginning with the first transaction that overdraw syour account balance by more than \$50. Maximum of 3 fees per business day (up to \$102) We won't charge an Overdraft Assist does not require enrollment and comes with eligible Chase checking account. With Chase Overdraft Assist does not require enrollment and comes if your debit card transaction vas authorized when there was a sufficient available balance in your account balance to overdraw by \$50 or less at the end of the business day (Vou have until 11 p.m. E1 (8 p.m. P1) to make a deposit or transfer). Chase Overdraft Assist does not require enrollment and comes if your debit card transaction vas authorized when there was a suff			· · · · · · · · · · · · · · · · · · ·		
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• NOT A DEPOSIT • NOT FDIC INSURED • NOT INSURED BY ANY FEDERAL GOVERNMENT AGENCY • NO BANK GUARANTEE • MAY LOSE VALUE					

CHASE 🗘



If you deposit a check, this assumes we do not place a hold and the check is not returned. Additional cutoff times apply to other transfers, including transfers from non-Chase accounts. Please visit <u>chase.com</u> or Chase Mobile for more information and service agreements.

See the next page for other fees that may apply.

3 Important details about your Chase Debit Card Coverage: An everyday debit card transaction is a one-time purchase or payment, such as groceries, gasoline or dining out, and includes PIN and non-PIN point-of-sale transactions. Whether or not you choose to have your everyday debit card transactions covered will not affect the way we treat your recurring debit card transactions (such as monthly movie rentals, gym memberships or subscriptions) when you don't have enough money in your account to cover the transactions. We may, at our discretion, authorize and pay a recurring debit card transaction that causes an overdraft and charge an Overdraft Fee.

CHASE 🛟

CHASE TOTAL CHECKING®

HOW DEPOSITS AND WITHDRAWALS WORK	The Order in Which Withdrawals and Deposits Are Posted During Our Nightly Processing	 Posting order is the order in which we apply deposits and withdrawals to your account. We provide you with visibility into how transactions are posted and in what order to help you better manage your account. When we transition from one business day to the next business day we post transactions to and from your account during our nightly processing. The order in which we generally post transactions during nightly processing for each business day is: First, we make any previous day adjustments, and add deposits to your account. Second, we subtract transactions in chronological order by using the date and time of when the transaction was authorized or shown as pending. This includes ATM and Chase banker withdrawals, transfers and payments; automatic payments; chase.com or Chase Mobile online transactions; checks drawn on your account; debit card transactions; wire transfers; and real time payments. If multiple transactions have the same date and time, then they are posted in high to low dollar order. There are some instances where we do not have the time of the transaction therefore we post at the end of the day the transaction occurred: We are unable to show the transaction as pending; or We don't receive an authorization request from the merchant but the transaction is presented for payment. Third, there are some transactions of your chronological transactions. This includes Overdraft Protection transfers or transfers to maintain target balances in other accounts. We subtract these remaining transactions in high to low dollar order. Finally, fees are assessed last. If you review your account during the day, you will see that we show some transactions as "pending." For details, refer to the section "Pending" transactions in the Deposit Account Agreement. These transaction upaid if your balance has insufficient funds during that business day's nightly processing, even if it had been displayed as a "pe			
	When Your Deposits Are Available (See Funds Availability Policy in the <u>Deposit Account</u> Agreement for details)	 Cash deposit - Same business day Direct deposit/wire transfer - Same business day Check deposit - Usually the next business day, but sometimes longer: If we place a longer hold on a check, the first \$275 will be available by the next business day The date your deposit is expected to be available will be displayed on your receipt In some situations, we may notify you at the time or after your deposit is made that your funds (including the first \$275) will not be available for up to seven business days A "business day" is a non-holiday weekday. The cutoff times listed in the section above will determine the "business day" for your deposit. 			
OTHER ATM AND DEBIT CARD FEES	Card Replacement – Rush Request: You request express shipping of a replacement debit or ATM card \$15 per card, upon request				
	(Avoid this fee by requesting standard shipping) Non-ATM Cash: You use your Chase Debit Card to withdraw cash from another financial institution (excluding ATMs)		3% of the dollar amount of the transaction OR\$5, whichever is greater		
	Foreign Exchange Rat non-ATM cash transac than U.S. dollars	3% of withdrawal amount after conversion to U.S. dollars. For additional information on foreign exchange rates, refer to the Deposit Account Agreement			
See the next page for other fees that may apply.					

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WIRE TRANSFER FEES ^{4, 5}	Domestic and International Incoming Wire: A wire transfer is deposited into your account	 \$15 per transfer OR \$0 if the transfer was originally sent with the help of a Chase banker or using <u>chase.com</u> or Chase Mobile 	
	Domestic Wire: A banker helps you to send a wire to a bank account within the U.S.	\$35 per transfer	
	Online Domestic Wire: You use <u>chase.com</u> or Chase Mobile to send a wire from your account to a bank account within the U.S.	\$25 per transfer	
	Consumer USD/FX International Wire: A banker helps you send a wire to a bank account outside the U.S. in either U.S. dollars (USD) or foreign currency (FX)	\$50 per transfer	
	Consumer Online USD International Wire: You use <u>chase.com</u> or Chase Mobile to send a wire from your account to a bank account outside the U.S. in U.S. dollars (USD)	\$40 per transfer	
	Consumer Online FX International Wire: You use <u>chase.com</u> or Chase Mobile to send a wire from your account to a bank account outside the U.S. in foreign currency (FX)	 \$5 per transfer OR \$0 per transfer if the amount is equal to \$5,000 USD or more 	
For wire transfers you send or we receive in a foreign currency, the exchange rate is determined by us in our sole discretion			

For wire transfers you send or we receive in a foreign currency, the exchange rate is determined by us in our sole discretion and includes a spread, which we may make a commission from when completing the foreign currency exchange. You should expect that these foreign exchange rates will be less favorable than rates quoted online or in publications. For additional information on these rates, refer to the <u>Deposit Account Agreement</u> and Wire Transfers Agreements.

OTHER FEES	Stop Payment: You contact us and a banker places your stop payment request on a check or ACH	\$30 per request
	Online or Automated Phone Stop Payment: You use <u>chase.com</u> , Chase Mobile or our automated phone system to place a stop payment on a check. Only some types of stop payments are available	\$25 per request
	Order for Checks or Supplies: An order of personal checks, deposit slips or other banking supplies	Varies (based on items ordered)
	Counter Check: A blank page of 3 personal checks we print upon your request at a branch	\$3 per page
	Money Order: A check issued by you, purchased at a branch, for an amount up to \$1,000	\$5 per check
	Cashier's Check: A check issued by the bank, purchased at a branch, for any amount and to a payee you designate	\$10 per check
	Legal Processing: Processing of any garnishment, tax levy, or other court administrative order against your accounts, whether or not the funds are actually paid	Up to \$100 per order
SAFE DEPOSIT BOX ANNUAL RENT	Assessed annually at lease renewal. We currently do not rent new Safe Deposit Boxes	Varies by size and location, includes sales tax where applicable (disclosed on your annual invoice)

4 Financial institutions may deduct processing fees and/or charges from the amount of the incoming or outgoing wire transfers, including on returned wire transfers. Any deductions taken by us, and our affiliates, may include processing fees charged by Chase.

5 We may use any funds transfer system we believe reasonable to complete your request, regardless of any instructions you might give us. If we also are the recipient's bank, we may complete your request using an internal transfer, and assess a wire transfer fee.